

## **Unauthorised Usage**

## INTRODUCTION

You are responsible for and have to pay for any use of your service, whether you authorise it or not, except to the extent we have caused or contributed to any unauthorised use.

We recommend you consider taking measures to protect yourself from unauthorised use of your service.

## PREVENTING UNAUTHORISED USE

You can take steps to prevent unauthorised use of your service (for example, depending on your service, by using passwords, PIN numbers, barring options and/or other security measures to control who gains access to and uses your service).

You can contact us to arrange for your mobile service to be suspended if, for example, your mobile handset has been lost or stolen.

Also, if you do not disconnect your service when you leave your premises, you have to pay for any use of the service by later occupants or others. Any person who uses your service, or allows someone else to use it, after you have vacated your premises, is jointly and individually liable with you for any charges relating to that use.